



10-30-50 Payment Plan



The 10/30/50 plan was developed by the Detroit Water and Sewerage Department (DWSD) for **Detroit residents** who are experiencing difficulty in paying their past due water and sewerage bills. There are no income restrictions to qualify. The plan affirms DWSD's commitment to assist our customers with a payment plan that provides solutions to avoid shut-offs.

To Enroll:

- Customer must be a Detroit resident;
- Customer must make a down payment of 10% of the past due balance;
- The balance of the past due amount is equally spread over a 12-24 month period which customer must pay in addition to normal monthly bill.
 - Example: Customer has a \$1,000 past due amount. Customer pays 10% or \$100 of the past due leaving a \$900 balance. The amount of \$900 is divided over 24-months at \$37.50/month. Customer pays \$37.50 each month in addition to current bill.
- If customer defaults on the 10% payment plan, customer may re-enroll paying 30% of the past due balance.
- If customer defaults a second time, customer may re-enroll paying 50% of the past due balance.
- If customer defaults a third time, customer is no longer eligible for the plan.

The 10/30/50 plan is administered by the Detroit Water and Sewerage Department. For more information, please call the DWSD Customer Care line at 313-267-8000