



Wayne Metropolitan
Community Action Agency
Established 1971



2025 ANNUAL REPORT



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United In Action

Dear Friends of Wayne Metro,

2025 was a year marked by challenge and uncertainty, but also by resilience, determination, and collective strength. Across Wayne County, home to more than 1.8 million residents, Wayne Metro staff showed up every day and delivered high-quality, compassionate services, even as external conditions grew more complex. In FY25 alone, our teams responded to more than 630,000 calls, texts and chats ensuring individuals and families were connected to critical support when they needed it most.

This year was also significant for advocacy. Wayne Metro elevated community voices through legislative engagement, testimony, and support of policies that advance economic stability and opportunity. Working alongside local, state, and national partners, we helped drive solutions that address both immediate needs and long term challenges.

At the heart of this work are real outcomes. Families remained housed, individuals accessed essential resources, and communities built pathways to stability and self sufficiency because of the collective efforts of dedicated staff, trusted partners, and supporters who believe in the mission of Community Action.

As we look ahead, we invite you to join us in this important work through your voice, your time, or your resources. Together, we can continue building a future where every person has the opportunity to thrive, and we thank you for being a vital part of Wayne Metro's journey.

Please enjoy Wayne Metro's 2025 Annual Report.

Louis Piszker, CEO
Jennifer Gasiiecki, Chairwomen



LOUIS D. PISZKER
CHIEF EXECUTIVE OFFICER



JENNIFER L. GASIECKI
BOARD CHAIR



MISSION

In our pursuit to eliminate poverty, Wayne Metro empowers people and communities to be strong, healthy, and thriving.

VALUES

EMPOWERMENT
INCLUSION
INNOVATION
ACCOUNTABILITY
RESPECT

VISION



We envision thriving communities where all people have hope and opportunities to realize their full potential.



WAYNE METRO BOARD OF DIRECTORS

Wayne Metro's Board of Directors is a tripartite board representing the public, private, and consumer sectors while bringing together dedicated professionals and community leaders committed to the agency's mission. The organization's continued success is guided by an engaged, supportive board that provides strong governance and strategic leadership.



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Continental Dining
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SWCRC
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Secretary

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Avalon Village
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Vision of the Youth

WAYNE METRO LEADERSHIP



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Chief Executive Officer



Kathleen Cronk
Chief Financial Officer



Timprince Graves
Chief Human Resource Officer



Erica Heaney
Executive Assistant



Shama Mounzer
Chief Program Officer



Nadeem Siddiqi
Chief Administrative Officer

EXECUTIVE DIRECTORS



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Integration



Carla Chinavare
Whole Family Services



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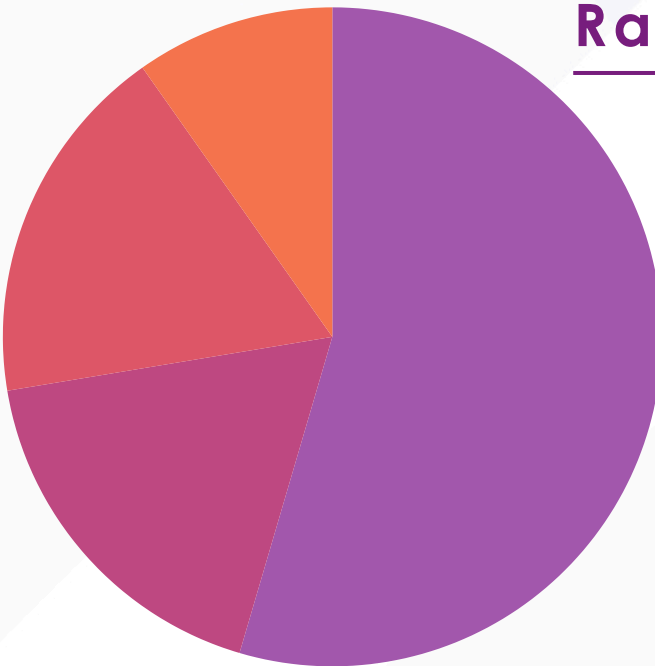


Maria Weaver
Finance

Team Wayne Metro

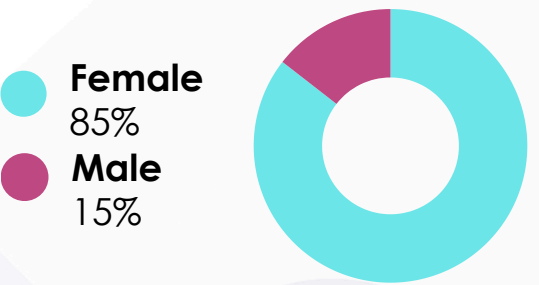
642 INCREDIBLE STAFF MEMBERS

Racial Demographics

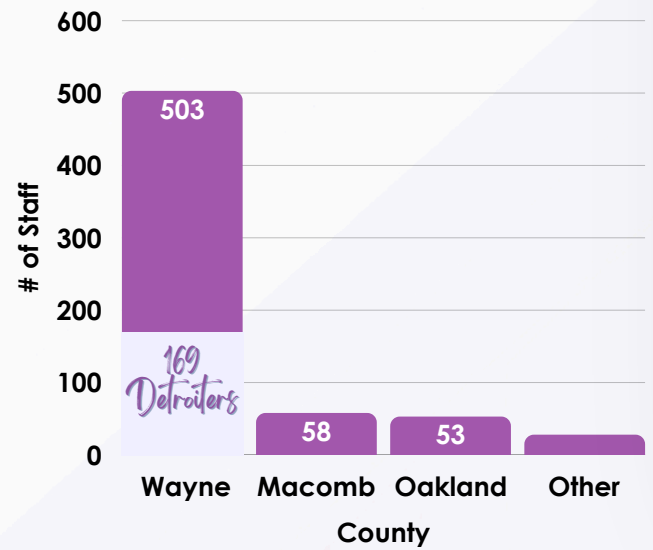


- 49%** Black/African American
- 25%** White
- 16%** Middle Eastern
- 10%** Other/Multiple Ethnicities

GENDER

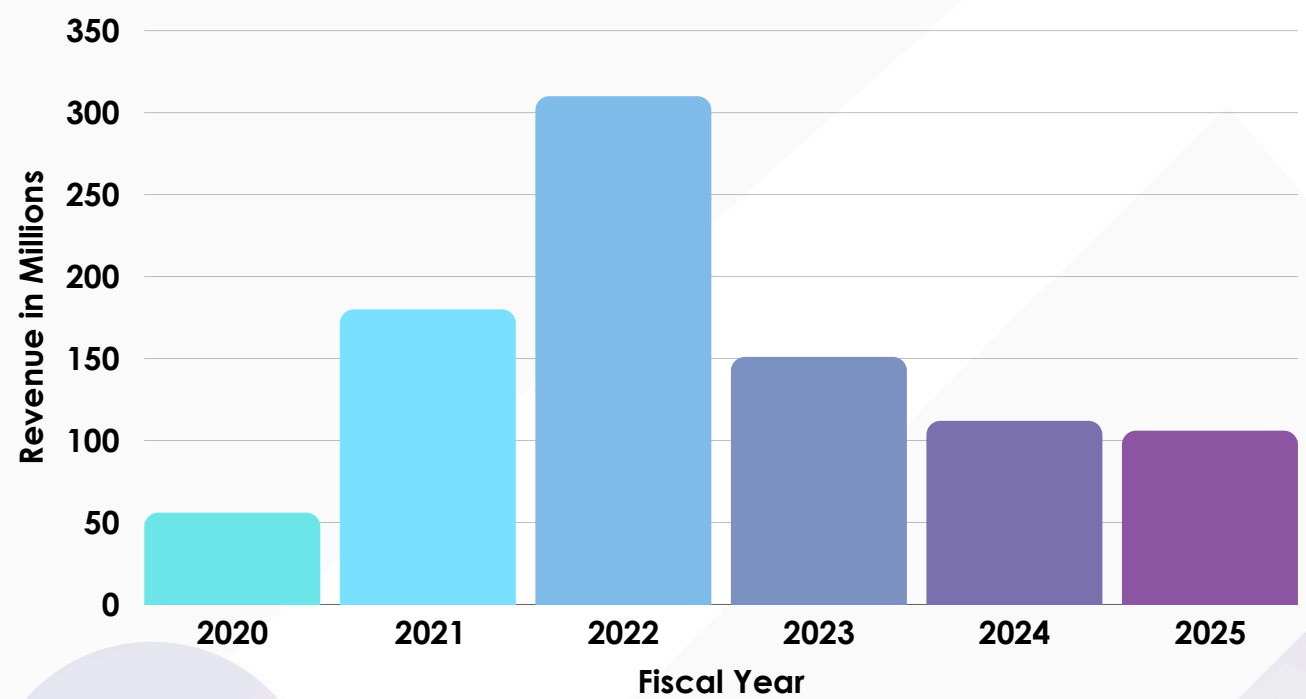


WHERE WE LIVE

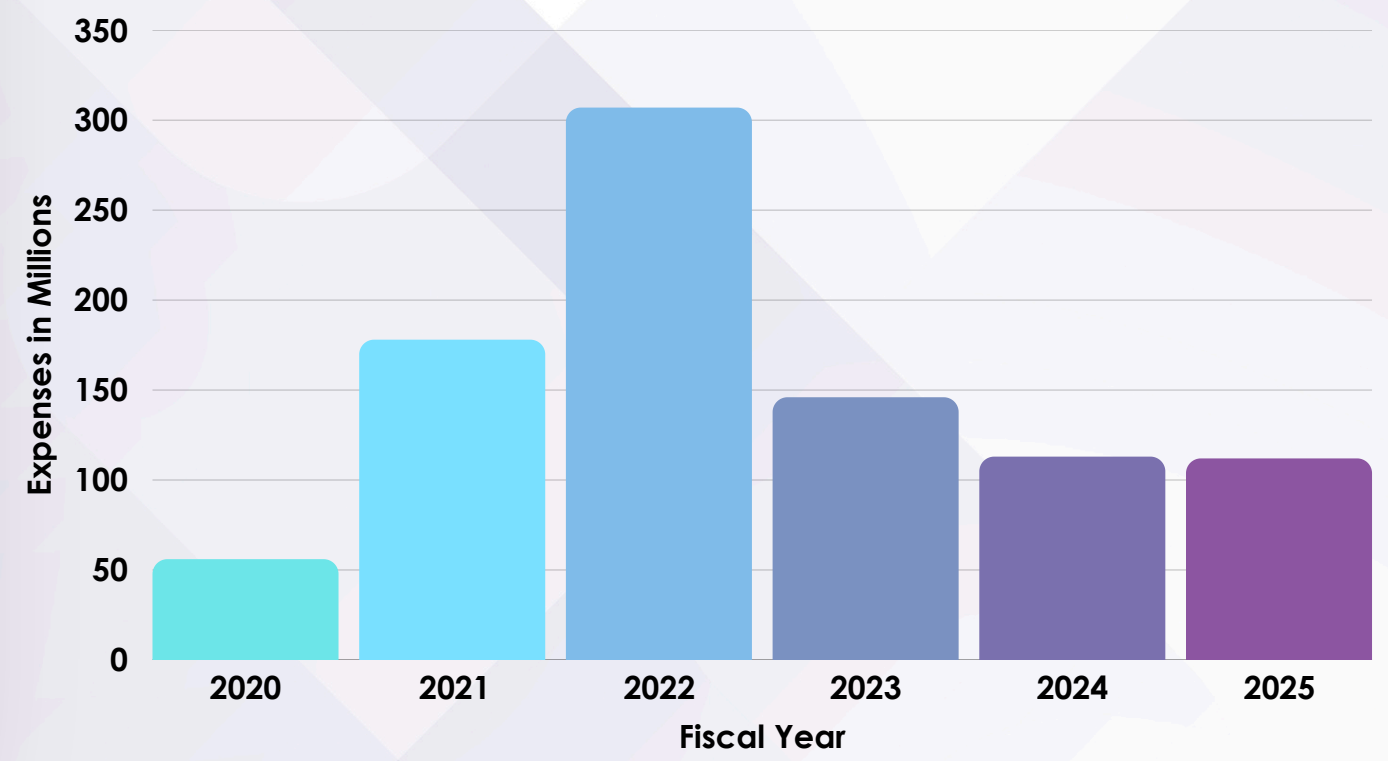


Financial Review

Revenue Year Over Year



Expenses Year Over Year





Programmatic Philosophy

Wayne Metro's programmatic philosophy is grounded in the belief that ending poverty requires more than addressing immediate needs. It requires intentional, coordinated strategies that build power, opportunity, and long-term mobility for individuals, families, and communities.

Utility Assistance

\$9.7 Million
Water Assistance

\$3.19 Million
MEAP Assistance

12,500+
Households Served
Water Assistance

2,331+
Households Served
Utility Assistance

CLIENT IMPACT



Chanelle turned to Wayne Metro after the loss of her fiancé, when she inherited his home, along with a \$28,000 water bill. With the support of the Lifeline program, she was able to reduce her debt and regain stability. Today, Chanelle is thriving while providing a safe, stable, and comfortable home for her family.

Housing Services

18,111+

FAMILIES AND INDIVIDUALS SUPPORTED

SYSTEMS AND PROCESSES GROWTH

- Enhanced homelessness data systems
- Developed a new, trauma-informed housing assessment tool
- Completed a countywide youth homelessness needs assessment
- Rebuilt the Coordinated Entry's assessment and intake processes



EMERGENCY FAMILY SERVICES

Emergency shelter operations in River Rouge, MI increased support for those in need, reduced the time individuals spent in the shelter, and helped dozens transition into permanent housing.

Financial Mobility

10,500+

INDIVIDUALS SERVED

\$5M Detroit Tax Relief Funding
4,163 Detroit Tax Relief Fund Clients
3,099 Income Tax Preparation Clients
2,274 Financial Capability Participants
969 Housing Counseling Clients
59 New Homeowners

CLIENT IMPACT



LaSandra faced the challenge of limited resources while striving to provide the best for her child. Through our Family Self-Sufficiency program, she received personalized guidance and ongoing support, which helped her secure stable employment and graduate. She is now equipped with the skills and foundation for lasting financial stability and continued growth.

Whole Family

HEAD START

Wayne Metro's Head Start, Early Head Start, and GSRP programs served **1,069 children** across **13 sites** in **10 communities**



- Five-day Head Start Model
- New Tuition Based Programs
- Food support exceeded targets through higher school enrollment and expanded senior food services

AFTER SCHOOL PROGRAMS

1,027
STUDENTS

The 21st Century Community Learning Centers offered **consistent tutoring**, **enrichment activities**, and **safe learning environments** that helped students stay **engaged** and **connected** to school.





Thank You to our Supporters

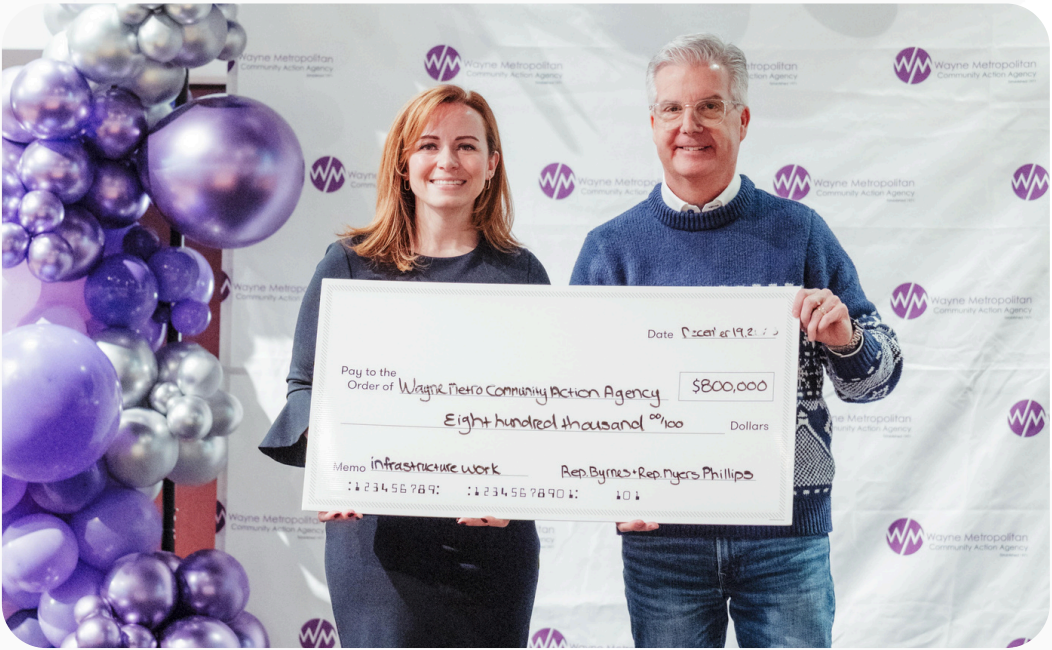
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Growth Association	Emily Gatson	Hiba Haidous
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Giving is...

- Giving is Empowerment.
- Giving is Connection.
- Giving is Progress.
- Giving is Investment.
- Giving is Education.
- Giving is Legacy.
- Giving is Support.
- Giving is Housing.
- Giving is Water.
- Giving is Energy.
- Giving is Progress.
- Giving is Love.
- Giving is Action.



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